



08-16-01

CAU 2645

EXPRESS MAIL NO.: EL 501 641 137 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: GLOWNY et al.

Serial No.: 09/876,958

Group Art Unit: 2645

Filed: June 8, 2001

Examiner: Not yet assigned

For: A SYSTEM AND METHOD
FOR INTEGRATING CALL
RECORD INFORMATION

Attorney Docket No.: 8740-064

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SECOND PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Please enter the following amendments:

In the claims

Please add the following claims:

27.
35.
- (New) A method for constructing and maintaining data representations of lifetimes of telephone calls comprising two or more segments, audio data for each segment being recorded on one or more recorders, the method comprising the steps of:
- (a) constructing a call record for a telephone call comprising two or more segments;
 - (b) receiving data regarding one or more telephony events associated with the telephone call;
 - (c) matching said one or more received telephony events with said call record;
 - (d) updating said call record based on said received telephony event data; and
 - (e) combining said updated call record with data indicating one or more locations of recorded audio data for two or more segments of the call, to obtain a master call record representing the lifetime of said telephone call.

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